

PUBLIC EMPLOYMENT RELATIONS BOARD

Sacramento Regional Office
1031 18th Street
Sacramento, CA 95811-4124
Telephone: (916) 323-8000
Fax: (916) 327-7960



October 6, 2017

Subject: PERB Case Processing Efficiencies Initiative

Thank you for your participation in the first step of our Case Processing Efficiencies Initiative. We received a great number of ideas from both staff and constituents during our brainstorming meetings, which have been recorded by Mission Consulting. If you were unable to attend any of the meetings or were at a meeting but have additional ideas to share, please feel free to email your thoughts and feedback to PERB@missionconsulting.com. We would appreciate receiving any additional feedback by next Wednesday, October 11th.

The next step in this process is for Mission Consulting to catalog these ideas and form a master list of suggested improvements. Once the master list is complete, an Evaluation Group consisting of PERB Division Managers and representatives from each PERB Division will begin meeting to develop a priority list from the suggested improvements. After the Evaluation Group has met, Mission Consulting will then prepare a written report which will include the original list of suggested improvements, and also the prioritized list from the Evaluation Group. The written report will be presented by Mission Consulting to the Board at a future Board meeting, and also made available the public.

Again, thank you for your participation in this important process.

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